

Kontineo 2006



Business Solutions Installation Guide

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The Kontineo Business Solutions Installation guide, documents how to install a Kontineo Business Solution.

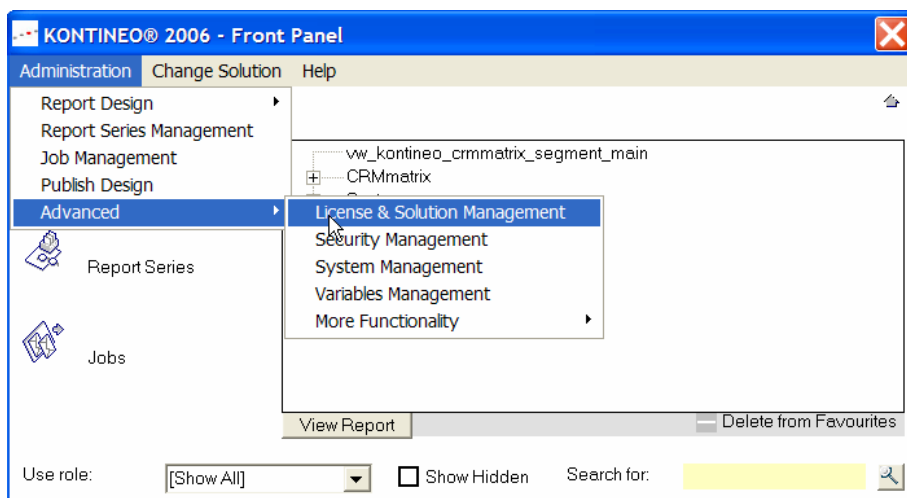
Prerequisites

Before you can download and License a KONTINEO® Business Solutions, you need to have installed the KONTINEO® 2006 software platform and have activate the software with a license key. Please refer to Kontineo 2006 Installation Guide on how to install Kontineo 2006 Software Platform. You can download the installation file directly from www.kontineo.com/download/kontineo2006install.exe.

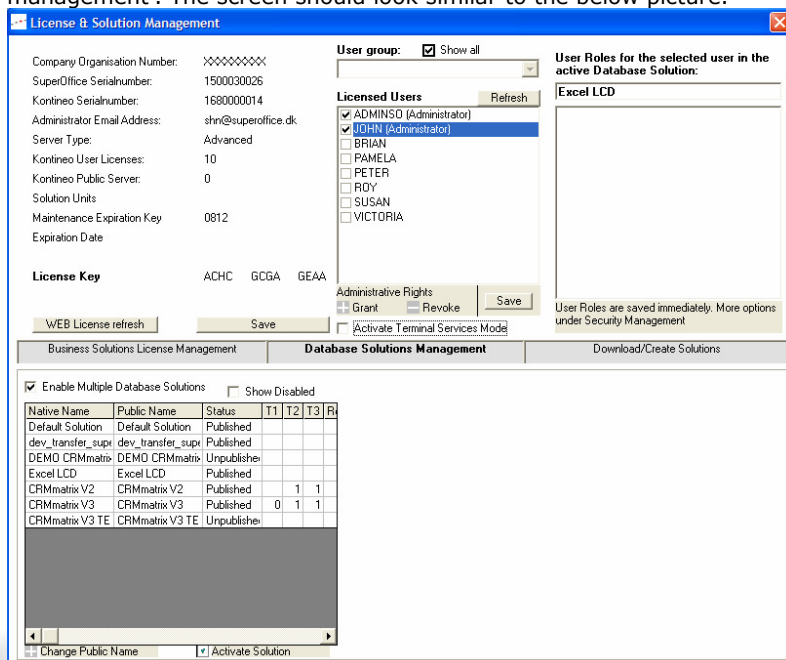
Kontineo Solution Download

To download a Kontineo Solution, select *License Management* under *Administration* -> *Advanced* -> *License Management*

Note: Only administrators have access to the Administrations menu.



The first screen picture that you see is the Kontineo licenses Administration where you choose 'Database solution management'. The screen should look similar to the below picture.



You then see if the 'Enable Multiple Solutions' is checked. If not check it, if you want to have multiple solutions.

Then choose 'Download/Create Solutions'. What you should do next it to choose 'Download KONTINEO Business Solution'.

License & Solution Management

Company Organisation Number: ××××××××
 SuperOffice Serialnumber: 1500030026
 Kontineo Serialnumber: 1680000014
 Administrator Email Address: shn@superoffice.dk
 Server Type: Advanced
 Kontineo User Licenses: 10
 Kontineo Public Server: 0
 Solution Units
 Maintenance Expiration Key: 0812
 Expiration Date

License Key ACHC GCGA GEAA

User group: Show all

Licensed Users Refresh

- ADMINSD (Administrator)
- JOHN (Administrator)
- BRIAN
- PAMELA
- PETER
- ROY
- SUSAN
- VICTORIA

Administrative Rights
 Grant Revoke

Activate Terminal Services Mode

User Roles for the selected user in the active Database Solution:
 Excel LCD

User Roles are saved immediately. More options under Security Management

Download/Create Solutions

Create a new empty solution Name for the solution:

Register existing Local Solution

Public Name for the solution:

Download KONTINEO Business Solution

Solution Name	Language
Meeting Planner	Universal
CRMmatrix V2	Universal
Kontineo PIPEmatrix	Universal
Excel LCD	US
KONTINEO CRMmatrix (SuperOffice)	Universal
File Sync System Sync Monitor	US
CRMmatrix V2	Universal

Replace Default Solution Name for the solution: Excel LCD

Next you choose the Business Solution, you want to download. In the above example Excel LCD is chosen. If you want the solution to replace the default solution remember to tick of 'Replace Default Solution'. If you want to change the name of the solution, you can do this in the field 'Name for the solution'. When ready push the 'Download' button.

After the download has finished KONTINEO 2006 will automatically change to the downloaded solution. If the Business Solution needs a license press then 'WEB License refresh' to retrieve the license and then save.



Kontineo Solution Management

You should now have the solution downloaded and you now need to activate the solution. When you choose 'Database Solution Management' the solution should be available. In the below screen the 'CRMmatrix V2' solution is highlighted and is the active solution as it appears in the upper right corner.

Company Organisation Number: XXXXXXXX
 SuperOffice Serialnumber: 1500030026
 Kontineo Serialnumber: 1680000014
 Administrator Email Address: shn@superoffice.dk
 Server Type: Advanced
 Kontineo User Licenses: 10
 Kontineo Public Server: 0
 Solution Units
 Maintenance Expiration Key: 0812
 Expiration Date

License Key: ACHC GCGA GEAA

User group: Show all

Licensed Users: Refresh
 ADMINISO (Administrator)
 BRIAN (Administrator)
 JOHN (Administrator)
 PAMELA (Administrator)
 PETER (Administrator)
 ROY (Administrator)
 SUSAN (Administrator)
 VICTORIA (Administrator)

Administrative Rights: Grant Revoke Save
 Activate Terminal Services Mode

User Roles for the selected user in the active Database Solution:
 CRMmatrix V2
 1. Management
 2. Division management
 3. Users

User Roles are saved immediately. More options under Security Management

Native Name	Public Name	Status	T1	T2	T3	R
Default Solution	Default Solution	Published				
dev_transfer_supe	dev_transfer_supe	Published				
DEMO CRMmatrix	DEMO CRMmatrix	Published		1	1	
Excel LCD	Excel LCD	Published				
CRMmatrix V2	CRMmatrix V2	Published		1	1	
Meeting Planner	Meeting Planner	Published		1	1	

Change Public Name Activate Solution

Publish Status:
 Unpublished
 Published
 Disabled
 Save

Tab (Cockpit) Visibility:
 WEB Panel 1
 WEB Panel 2
 WEB Panel 3

The status for the solution immediately after download is unpublished. If you wish to publish the solution choose 'Published' and 'Save'. When published, the Solution will appear in menu for users (User roles might have to be set for users in some Business Solutions in order for the solution contents to be available). Unpublished solutions will appear only for Administrators.

Furthermore if the solution should be available in a cockpit choose one or more WEB Panel. The three WEBPanel columns tells you in which WEB Panels the solution will appear, according to your configuration in the WEB Panels List in the SuperOffice Admin Client.

WEB Panel Upgrade Note: When 'Enable Multi Solutions' is ticked, registered published solutions will appear in the menu of the Kontineo Front Panel, and if WEB Panels are ticked, also in the solutions menu in Cockpit and other uses of Kontineo WEB Panels. The WEB Panel number refers to WEB Panel Accessibility in the Report Designer in Group Management, and to WEBPanel.html files. In previous versions of Kontineo 2006 (Prior to version 5.805.493) WEB Panels were called Kontineohtmlviewers, of which there were 5. These have been maintained, but will be removed in future versions. Links in SuperOffice WEB Panels should accordingly be changed as below:

Kontineohtmlviewer.html -> WEBPanel1A.html

WEBPanel1A.html (This tab does not support solutions. It is normally used as Contact Archive Tab), It replaces

Kontineohtmlviewer5.htm -> WEBPanel1B.html

Kontineohtmlviewer2.html (Unsupported after SR4) -> WEB Panel 2A

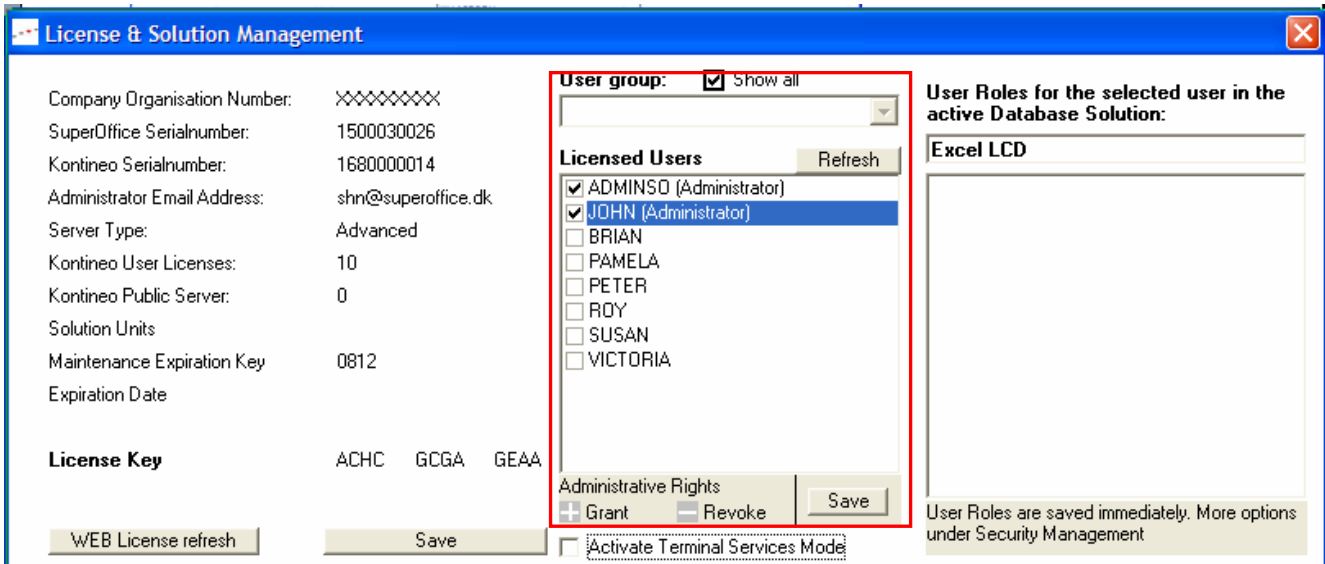
Kontineohtmlviewer4.html -> WEB Panel 2B

Kontineohtmlviewer3.html -> WEB Panel 3A

Then the user licenses should be set, which can be done in 2 ways:

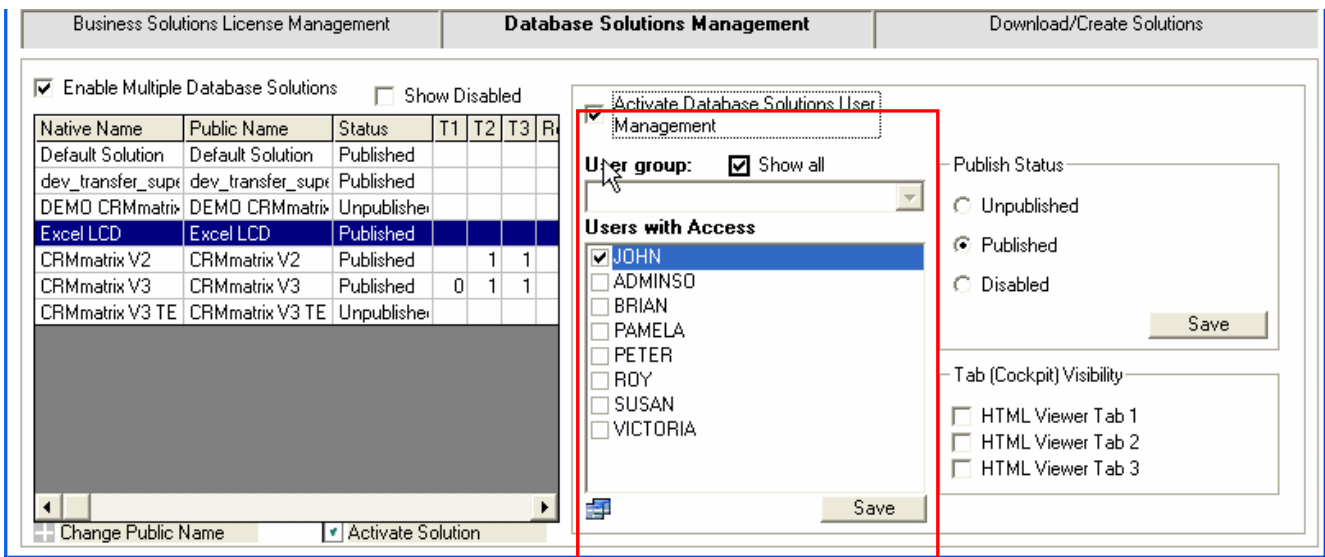
1. The license is granted generally to users for all solutions
2. The user licenses are granted individually for each solution

If the licenses are generally granted you have to setup under licensed users as seen below.



Activate the users who should have access with a tick. If a user should have administrator rights click 'Grant'

If individual user rights should be assigned to each solution then click 'Activate Database Solutions User Management' as seen below.



Now it is possible to tick for the chosen solution, which users that should have user rights. Remember to press 'Save' afterwards.

A word of caution: Remember to tick of for existing solutions as well, because users will not have user rights for these solutions even if they had rights before.