

# Kontineo 2006



## Kontineo 2006 Installation Guide

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This document provides documentation for installing the Kontineo 2006 Software Platform specially developed for SuperOffice CRM.

### Introduction

The Kontineo 2006 quick installation guide, documents the quick way of installing the Kontineo 2006 Software Platform.

### Kontineo 2006 Software Platform

Before you can start the installation of the Kontineo 2006 Software platform, you need to shut down your SuperOffice and all former installed Kontineo products and services.

#### Preconditions

- Hardware as required for SuperOffice CRM.
- SuperOffice CRM version 5.6 or above running on MS SQL Server 2000 or 2005.
- MSDE or SuperOffice Built in Travel database platform (Limitations apply to Built in Travel)

#### Download and install

- Download the Kontineo 2006 Software Platform installation file from:  
[www.kontineo.com/download/kontineo2006install.exe](http://www.kontineo.com/download/kontineo2006install.exe).
- Run the installation on a SuperOffice Windows Client or server. Follow the on-screen instructions (default settings are recommended).
- If you are upgrading, you just install over the existing installation.
- Note: Users must have read/write permissions on the Kontineo 2006 Program folder and sub folders for Kontineo 2006 to work.
- Note: On Windows server 2003 you will get the error "The procedure point sstrcatI could not be loacted in the Dynamic Link Library MSDART.DLL." This is a known issue in multiple WEB forums, but no consequences of this error has been detected.

#### Deploy using SuperOffice soloader

- To deploy Kontineo 2006 with SuperOffice soloader you must have installed Kontineo on the server in the ...SuperOffice\Modules\Kontineo\Kontineo2006 folder.
- Copy the SoLoader\_kontineo2006.ini from Moduels\kontineo\kontineo2006 to the SuperOffice\client library.
- Kontineo is automatically distributed by starting the SoLoader on the client.
- You can also use this method when upgrading your Kontineo 2006 Software Platform.

#### Activate License

- Select WEB activation in the screen that appears and accept terms. Click next will load an issued license, or will grant a 30 days trial license.
- If WEB Activation is blocked by security, enter the License key manually.

#### Grant User Licenses and Administrative Rights

- Grant Administrative rights and user rights for yourself as minimum.

To enter Kontineo Solutions, please see the Business Solution Download guide.